

# Financial Literacy in New Zealand



DIANA CROSSAN & DAVID FESLIER Retirement Commission New Zealand 20<sup>th</sup> December 2010 Financial Literacy around the World (FLat World)

# Financial literacy in New Zealand (1)

## **Financial Literacy Drivers**

- Voluntary savings regime
- Growing complexity of financial products and market
- Financial crisis

## **Retirement Income policy**

- Universal, non means-tested pension
- Private provision including opt-out scheme (KiwiSaver)



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# Financial literacy in New Zealand (2)

## Māori

- 15% of New Zealand population
- Lower social economic standard

## Ngāi Tahu iwi (tribe)

- 50,000 members
- Managed treaty settlement money well
- Concept of collective ownership



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## The datasets

### 2006

### ANZ/Retirement Commission Survey of Financial Knowledge

## 2009

### ANZ/Retirement Commission Survey of Financial Knowledge

## 2010

## Ngāi Tahu Financial Knowledge Survey



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## **Interest question**

If Nicky had \$100 in a savings account and the interest rate was 2% per year, after 5 years how much would Nicky have in her account if she left the money to grow? Would it be more than \$102, exactly \$102 or less than \$102?

	General p	opulation	Ngāi Tahu		
	No. of respondents	%	No. of respondents	%	
a) More than \$102 (correct)	731	86	340	85	
b) Exactly \$102	54	6	25	6	
c) Less than \$102	32	4	21	5	
Don't understand the question	2	*	1	*	
Don't know the answer	30	4	13	3	
Total	850	100	400	100	



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# Inflation question

If the interest rate on Anne's savings account was 1% per year and inflation was 2% per year, after 1 year, with the money in this account, would she be able to buy more than today, exactly the same as today, or less than today?

	General p	opulation	Ngāi Tahu		
	No. of respondents	%	No. of respondents	%	
a) More than today	56	7	43	11	
b) Exactly the same as today	63	7	26	7	
c) Less than today (correct)	685	81	303	76	
Don't understand the question	5	1	3	1	
Don't know the answer	41	5	24	6	
Total	850	100	400	100	



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# **Risk/Diversification**

Which one of the following is **generally** considered to make you the most money over the next 15 to 20 years?

	General po	pulation	Ngāi Tahu	
	No. of respondents	%	No. of respondents	%
a) a savings account	183	22	118	30
b) a range of shares (correct - when designed)	232	27	119	30
c) a range of fixed interest investments	414	49	153	38
d) a cheque account	3	*	2	1
Don't understand the question	1	*	2	1
Don't know the answer	17	2	6	2
Total	850	100	400	100



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# Spearman Rank Correlations National Survey

Spearman rank correlations (p-values in parenthesis)\*

General population (n=850)	Interest	Inflation	Risk	General population (n=850)
Interest	1 -			Interest
Inflation	.246 (.000)	1 -		Inflation
Risk	.137 (.000)	.176 (.000)	1	Risk
No. of correct answers	.576	.663	.743	No. of correct answers



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# Spearman Rank Correlations Ngāi Tahu

Ngāi Tahu (n=400)	Interest	Inflation	Risk	Ngāi Tahu (n=400)
Interest	1 -			Interest
Inflation	.193 (.000)	1 -		Inflation
Risk	021 (.673)	.069 (.167)	1	Risk
No. of correct answers	.495	.660	.662	No. of correct answers



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# **Multiple Correct Answers**

	General po	pulation	Ngāi Tahu	
	No. of respondents	%	No. of respondents	%
Correct answers to interest and inflation	617	73	271	68
All correct answers	202	24	82	21
No correct answer	47	6	22	19
At least one 'do not know/do not understand'	58	7	23	6
All 'do not know/do not understand'	3	*	3	1
Correct answers to interest and inflation	617	73	271	68



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# Who knows the least? National

- Younger New Zealanders, under the age of 35.
- Elderly New Zealanders, over the age of 65.
- Women, particularly with regards to inflation and risk.
- Those less educated than others.
- Those who are not employed in professional roles.
- Those living in provincial areas.
- Those living in rural areas, particularly with regard to risk.
- Those who identify as Māori.



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# Who knows the least? Ngāi Tahu

- Younger, Ngāi Tahu under the age of 35.
- Elderly, Ngāi Tahu over the age of 65.
- Those less educated than others.
- Those who are not employed in professional roles.
- Social welfare beneficiary/those who are unemployed



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## Does Financial Literacy Matter? National

## **Retirement Planning**

Financial literacy (defined by the number of questions correct) *is* weakly and positively associated with thinking about planning for retirement 'a lot' ( $r_s$ =.08). Further, answering the inflation question correctly *is* associated with thinking about retirement 'a lot' ( $r_s$ =.10).





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# Does Financial Literacy Matter? Ngāi Tahu

### **Retirement Planning**

Financial literacy (defined by the number of questions correct) is <u>not</u> associated with thinking about planning for retirement 'a lot'.

Answering the interest question correctly is associated with thinking about retirement 'a lot' ( $r_s$ =.11).





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# **Discussion and Conclusions**

• 'Reasonable' financial literacy



- Low financial literacy amongst some groups
- Ngāi Tahu and similar level to general population
- Positive but weak associations between financial literacy and retirement planning behaviour



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